BEHAVIOR

For everyone in Child Watch to have a safe and positive experience, we utilize the following behavior management approach:

- If a child is misbehaving, we will redirect the child to an appropriate activity. We
 will suggest several alternatives. For children over age three, we will try "quiet
 time."
- A Behavior form may be completed and discussed with the parent to address inappropriate behavior.
- If inappropriate behavior continues and becomes a safety issue for your child or other children, we will ask that you remove your child from Child Watch for an amount of time determined by staff.
- For the safety and well-being of all children using Child Watch, inappropriate behavior (i.e., spitting, inappropriate language, harm to self, harm to others or property) may lead to a loss of Child Watch privileges for your child or family.

EMOTIONAL NEEDS

If a child is upset and crying in Child Watch, staff will make every effort to calm and comfort the child and help them acclimate to the Child Watch environment. After 15 minutes of crying, the staff will locate the caregiver to assist in calming the child. Parents may attempt to leave the child a second time, but if crying persists for another 15 minutes, the caregiver will be notified to pick up the child.

SPECIAL NEEDS

If your child has any special needs please inform the staff, coordinator, or director prior to check-in. The YMCA will make every effort to accommodate your family. We recommend that the caregiver sit down for a conference with the Child Watch Coordinator or Youth & Family Director prior to the first visit to ensure a successful partnership between the staff and family.

LATE PICK UP

If you pick up your child after closing time OR exceed your time limit, you may be subject to suspension from Child Watch services.

DONATIONS

We are always appreciative of donations including toys, books and clothes in good condition. Donations are accepted pending approval of the Child Watch Coordinator.

VOLUNTEERS

Opportunities to volunteer are available in many areas of the YMCA. Ask for an application at the front desk.

YMCA FINANCIAL ASSISTANCE

The GENEVA LAKES FAMILY YMCA believes in providing membership and program services to all who desire to participate. The YMCA's Scholarship Program, supported in part through contributions to our Annual Campaign, provides membership and program scholarships for those in need. Applications are available at our membership desk or you may contact our Account Specialist: Stephanie Leach at (262) 248-6211 ext. 13 or by email steph.leach@glymca.org.



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

D WATCH

WELCOME

Welcome to the GENEVA LAKES FAMILY YMCA Child Watch program! Our Child Watch program present an opportunity for early child development while meeting the need of parents and family members who participate in Y programs and activities. While keeping children safe in a nurturing, caring environment, Child Watch provides your children additional opportunities for holistic development, social experiences, and learning through play all while fostering values of caring, honesty, respect and responsibility. Parents must remain in the building while their child is under our care. In order to best care for your child, please complete a child intake form for each child prior to attending.

PROGRAM HOURS Monday-Friday 8:30 am-Noon Monday-Thursday 4:30pm-7:30pm; Saturday 9am-Noon

AGES

We serve children ages six weeks through seven years. Following a creative curriculum environment, Child Watch is divided into several interest areas such as: blocks, dramatic play, toys & games, library, music & movement, and arts & crafts among others. These centers create continued opportunities for growth and discovery for your little one.

RATES

Hourly Rates (per child)

Member \$3/hour Community Participants \$6/hour 0-1yrs: 1-hour max time limit, 1-2yrs: 1.5 hours max time limit, 3-7yrs: 2 hours max time limit

Unlimited Monthly Auto Draft

This option allows our members an unlimited number of visits per calendar month. There is a strict time limit per child, per day. Convenient monthly bank draft is required. 1 Child: \$20/month, 2 Children \$32, 3+ Children \$37

0-1yrs: 1-hour max, 2-4yrs: 1.5 hours max, 5 -7yrs: 2 hours max time limit.

POLICIES

GENERAL

- Children must be signed in and out of Child Watch by an adult (18 or older).
- Children need to be signed out of Child Watch by the same person who signed them in, unless prior notification has been made.
- If you are babysitting another child, you may only bring that child with written permission from the parent or guardian. Rates will be assessed for that child dependent on whether his or her parent or guardian is a YMCA member.
- A photo ID is required for pickup of children from Child Watch who not on the same membership.

WELLNESS

Child Watch staff cannot accept a child in to Child Watch if they have had the following symptoms within the last 24 hours:

- Fever of 100 or more
- Diarrhea and/or vomiting
- Communicable diseases (including pink eye)
- Rash
- Open sores
- Yellow or green runny nose or eyes
- Excessive cough

If your child appears ill, we will contact you and ask you to take your child home. If your child stayed home from school because he or she is not feeling well, they should not be in Child Watch. In order to return to Child Watch, a Doctor's note may be requested at staff discretion.

Employees may not administer medicine. Please do not bring prescriptions or over-the—counter medicine to Child Watch.

We ask that you notify Child Watch if your child has come down with a contagious disease and were in Child Watch during the incubation period.

Communicable disease notification will be posted in Child Watch for 7 days to alert parents of possible exposure.

Open wounds or skin irritations must be covered while in Child Watch. Please ask an attendant if your child needs a bandage.

EMERGENCIES

You will be notified immediately of any emergency or potentially serious injury concerning your child. You will be updated on any other situations when you pick up your child. Appropriate first aid or comforting techniques will be used for each particular situation.

WEE DELIVER

Wee Deliver is a service available that can transport your child to OR from class. We only drop off to swim lessons. Child must be potty-trained and have swimsuit on when arriving to Child Watch.

SNACKS

Snacks are not provided by the YMCA, however there may be designated snack times and policies at individual Y's. Not all Y's have snack time available in Child Watch but there is a designated area available at each branch for you to provide snack to your child.

- The Y encourages healthy eating. If you are bringing a snack for your child please try and encourage healthy choices. Food should be cut in bite-sized pieces.
- All cups, bottles, and snack containers should be marked with your child's name. We will not give unmarked items to any child.
- If your child needs a bottle, please have the bottles premixed or the formula premeasured. All bottles will be given at room temperature to children under the age of 1, as we do not have the means to heat or cool the bottle.
- Children ages 1+ may drink water from a sippy cup or water bottle if brought from home.

Due to severe allergies, nuts or nut products are not allowed in Child Watch. Please call for specific information and snack schedule.

CLOTHING

Proper clothing and undergarments are required in Child Watch. The temperature inside may vary so prepare by dressing your child in appropriate clothing.

FOOTWEAR

- All infants are required to have their feet covered with socks or shoes.
- All mobile children must wear socks. Bare feet are not permitted in Child Watch.
- Wet shoes or boots are not allowed in Child Watch room. Please leave shoes outside in the hallway.

BATHROOM PROCEDURES

- Children who are being toilet-trained will be directed to use the bathroom.
- Children should be able to use the bathroom without assistance.
- Staff will give minimal assistance with bathroom functions and with changing or adjusting clothes.
- Parents will be called to assist their child with any difficulties.
- If your child is potty-training, wearing pull-ups or 3 years and older, we will locate you in the event of a bowel movement.
- Children who soil their clothes need to have their clothing changed by their parent before returning to Child Watch. Please bring a change of clothes.

DIAPERING

- Please bring your child in a clean, dry diaper.
- We do not change diapers. We will retrieve you if your child needs to be changed.

GENEVA LAKES FAMILY YMCA 203 S. Wells Street Lake Geneva, WI 53147 262.248.6211 | GenevaLakesYMCA.org